WARRANTY

The Manufacturer provides a five-year limited warranty against manufacturing defects for tile products used in high transit private residential and commercial building areas. The Manufacturer warrants that these products will be free from manufacturing defects for a period of one year from the date of original purchase. If such materials are found to be defective, The Manufacturer will supply new materials only, of the same or similar style, size, color, grade and gauge for repair or replacement of the defective area, but no labor costs. The purchaser will furnish to the Manufacturer a copy of the original qualified installation company's invoice showing that the product was professionally installed. Furthermore, The Manufacturer reserves the right to inspect any claim, request photographs and/or samples prior to approving such claim.

THIS LIMITED WARRANTY DOES NOT COVER:

1. Dissatisfaction due to improper installation or maintenance of The Manufacturer's floor products.
2. Damages resulting from accidents or abuse including, but not limited to, scratches, cuts, burns, stains, indentations, improper or insufficient maintenance, and lack of proper floor protectors.
3. Floor products sold as irregulars or second quality.
4. Damages or failure of floor to adhere to subfloor resulting from excessive moisture, alkali and / or hydrostatic pressure.
5. Color variation, texture, porosity, aggregate distribution, and dimension tolerance between samples and the actual product.
6. Discoloration due to use of rubber-backed mats, coco-fiber mats, solvent-based polishes or cleaners, or asphalt tracked in from driveways or parking lots.
7. Reduction of gloss from use.
8. Cost of installation or removal for products installed with defects obvious and visible before the installation.
9. Installation over materials that have not been first sealed with any adhesives expressly approved by the Manufacturer.
10. Residential or Commercial installations with heavy wheeled vehicle traffic that permanently indents, or damages the flooring.
11. Installations over radiant heated floors warmer than 75º Fahrenheit.
12. Installations in areas where constant direct sunlight strikes floor.
13. Installations over a subfloor where asphalt tiles or asphalt emulsion adhesive was previously used.
14. Cracks resulting from sub-base and/or existing floor settlements.
15. The performance or the application of any floor leveling compound that may be used.
16. Replacement material or labor cost for product that has released from the subfloor due to flooding or standing water.

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